DURHAM TECHNICAL COMMUNITY COLLEGE PLAN OF STUDY

INFORMATION TECHNOLOGY
Service and Support
Associate Degree (A25590H)

Catalog/Academic Year 2024-2025

Key to symbols after some courses:

* Developmental courses may be required based on college placement and course requisites.

** Requires prior approval by Work Based Learning Coordinator.

GE Fulfills the general education requirements for this degree.

FIRST FALL SEMESTER

Term A	Term B	16 Weeks	Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
X			ACA 122 College Transfer Success	0	2	0	1	
X			CTI 110 Web, Programming, & Database Foundation	2	2	0	3	
X			CTI 120 Networking & Security Foundation	2	2	0	3	Hybrid or Online
	X		CTS 115 Information Systems Business Concepts	3	0	0	3	Hybrid
		X	CTS 120 Hardware/Software Support	2	3	0	3	Hybrid
	X		ENG 111 Writing and Inquiry*GE	3	0	0	3	

FIRST SPRING SEMESTER

Term A	Term B	16 Weeks	Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
	X		CTI 140 Virtualization Concepts	1	4	0	3	Hybrid or Online
		X	CTS 220 Advanced Hardware/Software Support	2	3	0	3	
X			NET 125 Introduction to Networks	1	4	0	3	Hybrid or Online
	X		NOS 230 Windows Administration I	2	2	0	3	
X			SEC 110 Security Concepts	2	2	0	3	Hybrid or Online

SUMMER TERM

8 Weeks	Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
X	ENG 112 Writing/Research in the DisciplinesGE	3	0	0	3	
X	HUM 115 Critical Thinking*GE	3	0	0	3	
X	PSY 150 General Psychology*GE	3	0	0	3	

SECOND FALL SEMESTER

Term A	Term B	16 Weeks	Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
X			CTS 155 Tech Support Functions	2	2	0	3	
	X		CTS 255 Advanced Tech Support Functions	2	2	0	3	
	X		MAT 143 Quantitative Literacy*GE	2	2	0	3	
X			NOS 120 Linux/UNIX Single User	2	2	0	3	
	X		NOS 130 Windows Single User	2	2	0	3	

SECOND SPRING SEMESTER

Term A	Term B	16 Weeks	Course	Hours Class	Hours Lab	Hours Work	Hours Credit	Program Remarks
	X		CTS 217 Computer Training/Support	2	2	0	3	
X			NOS 125 Linux/Unix Scripting	2	2	0	3	
X			NOS 220 Linux/Unix Administration I	2	2	0	3	
X			WBL 110 World of Work**	1	0	0	1	Online
		X	WBL 111 Work-Based Learning I**	0	0	10	1	

MINIMUM SEMESTER HOURS REQUIRED FOR AAS DEGREE   66

For additional information about requirements and graduation, please refer to the Curriculum Program Completion and Graduation policy. Program-specific criteria may be found on the respective Programs page. For questions about this program, consult the Program Director or an advisor for assistance.